# Ako odinštalovať produkty Microsoft Office

## Kompletná odinštalácia všetkých Microsoft Office balíkov

Pred inštaláciou akéhokoľvek balíku Microsoft Office potrebujete odinštalovať všetky predošlé verzie.

#### Nástroj pre odinštalovanie Microsoft Office produktov

Krok 1. Pre stiahnutie softvéru kliknite SEM. ( https://aka.ms/SaRA-OfficeUninstallFromPC)

*Krok 2.* Po stiahnutí programu SetupProd\_OffScrub.exe a jeho spustení je potrebné kliknúť na tlačidlo **Install**, čím sa začne inštalácia softvéru.

	<del>ر</del>
):	
Install	Don't Install
	): Install

Počkajte, kým sa softvér nainštaluje. Tento proces môže trvať niekoľko minút.

*Krok 3.* Po úspešnej inštalácií je potrebné kliknúť na tlačidlo **I agree**, s čím súhlasíte s licenčnými podmienkami.

Microsoft Support and Recovery Assistant –	×
Microsoft Services Agreement	
Published: June 4, 2015 Effective: August 1, 2015	
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Privacy statement	
Prod] Version 17.00.7901.007	

Počkajte, kým program nainštaluje potrebné balíky.

*Krok 4.* Po nainštalovaní potrebných balíkov sa okno **automaticky zatvorí**. **Ak sa tak nestane**, je potrebné kliknúť na tlačidlo **Next**.

**	Microsoft Support and Recovery Assistant	- ×
Please wait while Setu	up installs Support and Recovery Assistant	
Updating language resource	5	

Cance
-------

Next

*Krok 5.* Po úspešnej inštalácií sa vám zobrazí systémové okno, kde sa vás systém opýta, či chcete tejto aplikácii povoliť vykonávanie zmien v zariadení. Stlačte tlačidlo **Áno**.

Počkajte, kým program vyhľadá všetky súbory ktoré bude potrebné odstrániť.

Krok 6. Po dokončení procesu sa okno automaticky zatvorí.

**	Microsoft Support and Recovery Assistant	- ×
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## Troubleshooting the issue...

🛟 Working		
Prod] Version 17.00.7901.007	Next	Cancel

## Krok 7. Zaškrtnite červeno vyznačenú možnosť a stlačte tlačidlo Next.

**	Microsoft Su	oport and Recovery Assis	stant – 🗙
Unin	stall Office products		
The fol	lowing Office products were found	on your computer. Select whic	ch products you want to remove.
	Office product name	Install type	
	office produce flame		

Note: Uninstalling Office won't remove your files, documents, or other user data.

Vext	Cancel



Next

Cancel

Krok 10. Stlačte tlačidlo Restart, po ktorom sa váš počítač reštartuje.



The uninstall will continue after you restart.

Restart	Cancel
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[Prod] Version 17.00.7901.007

Po reštartovaní počítača sa vás program spýta, či chcete preinštalovať Office.

Krok 11. Stlačte tlačidlo No, čim zabránite inštalácii Office 365.



[Prod] Version 17.00.7901.007

No

Yes





#### Krok 13. Znova otvorte aplikáciu.

Z možností produktov vyberte Office a stlačte tlačidlo Next.







## Krok 15. Zaškrtnite možnosť Yes a stlačte tlačidlo Next.

**	Microsoft Support and Recovery Assistant $ \times$
	Support and Recovery Assistant must run on the computer that's having the problem you selected: I have Office installed, but I'm having trouble uninstalling it. Is this the affected machine? • Yes • No



#### Microsoft Support and Recovery Assistant

Troubleshooting the issue...

🛟 Working		
Prod] Version 17.00.7901.007	Next	Cancel

#### Krok 16. Zo zvolených možností vyberte nami vysvietenú možnosť a stlačte tlačidlo Next.



Microsoft Support and Recovery Assistant



## Select the Office version you want to remove

Our initial scan didn't find any installed Office versions. However, we can do a deeper scan to remove any Office version you feel may still be installed.

Select either the Office version you want to remove, or None, then click Next.

All Office versions ~
Microsoft 365
Office 2019
Office 2016
Office 2013
Office 2010
Office 2007
All of the above versions (please be patient, may take several minutes)
None of the above versions

Note: Uninstalling Office won't remove your files, documents, or other user data.

×





[Prod] Version 17.00.7901.007

*Krok 18.* Stlačte tlačidlo **Restart**, po ktorom sa reštartujú systémy Microsoft Support and Recovery Assistant. Počítač sa nereštartuje.



Next

Cancel

Počkajte kým sa systém Microsoft Support and Recovery Assistant reštartuje.

Krok 19. Po dokončení procesu sa okno automaticky zatvorí. Ak sa tak nestane, je potrebné kliknúť na tlačidlo Next.

×



Microsoft Support and Recovery Assistant

🛟 Reštartuje sa SARA...

[Prod] Version 17.00.7901.007	Next	Cancel

Krok 20. Po úspešnom reštarte sa vám zobrazí systémové okno, kde sa vás systém opýta či chcete tejto aplikácii povoliť vykonávanie zmien v zariadení. Stlačte tlačidlo Áno.

Počkajte, kým program vykoná riešenie problémov.



*Krok 21.* Pre dokončenie odstránenia Microsoft Office produktov stlačte tlačidlo **Restart**, po ktorom sa váš počítač **reštartuje**.



Microsoft Support and Recovery Assistant



#### Restart your computer

Before we continue uninstalling Office you need to restart your computer. Make sure you've saved all your files.

The uninstall will continue after you restart.

[Prod] Version 17.00.7901.007

Restart Cancel

х

Po reštartovaní počítača sa vás program znova spýta, či chcete preinštalovať Office.

Krok 22. Stlačte tlačidlo No, čim zabránite inštalácii Microsoft Office 365.



No

Yes

*Krok 23.* Pre dokončenie zaškrtnite jednu z možností a stlačte tlačidlo **Submit**.



 $\Box$  Open the log file folder after clicking Submit.

[Prod] Version 17.00.7901.007

Submit